



||||| 2026 | 1 | 26 ||||||| **U** |||||

|||||

|||||

|||||

16 ||||| 11 ||||| 16 |||||

1. |||||

1.1 ||||| Ubisoft Connect ||||| Ubisoft+ ||||| / ||||| / ||||| UBISOFT ENTERTAINMENT S.A. |||||

1.2 ||||| 10 |||||
4.3 ||||| 13 ||||| Ubisoft+ |||||

1.3 ||||| Ubisoft |||||

|||||

2. |||||

2.1 |||||

|||||

||||| <https://www.ubisoft.com/help/account> ||||| <https://account.ubisoft.com> |||||

2.2 |||||

|||||

- <https://www.ubisoft.com/help/article/000062764>
- <https://www.ubisoft.com/help/article/000062764>
- <https://www.ubisoft.com/help/article/000062764>

||||| <https://www.ubisoft.com/help> |||||

2.3 ||||| / |||||

||||| (i) ||||| (ii) ||||| Ubi ||||| Ubisoft |||||

2.4 |||||

3. <img alt="Icon of a person with a speech bubble" data-bbox="11345 100 11377 138

<https://www.ubisoft.com/help/article/000079310>

3.4  / <https://ubisoft.com/en-us/company/social-impact/family-gaming>

3.6

3.7  <https://ubisoft.com/legal/documents/privacypolicyminors/>

4. Hydrogen

4.1 41%

4.2 <https://store.ubi.com/> Ubisoft Connect

4.3

4.5 Ubisoft Connect

<http://ubisoftconnect.com>

5.

5.1 [REDACTED]

[REDACTED]

- [REDACTED]
- [REDACTED] (i) [REDACTED] (ii) [REDACTED] (iii) [REDACTED] (iv) [REDACTED]
(v) [REDACTED] (vi) [REDACTED] (vii) [REDACTED] / [REDACTED]
- [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

5.2 [REDACTED]

[REDACTED]

[REDACTED]

5.3 [REDACTED] 11 [REDACTED]

6. [REDACTED]

[REDACTED]

[REDACTED]

7 [REDACTED]

[REDACTED]

7. [REDACTED]

7.1 [REDACTED]

[REDACTED]

[REDACTED]

<https://www.ubisoft.com/legal/documents/disclaimers/>

7.2 [REDACTED]

[REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]

7.2.1 [REDACTED]

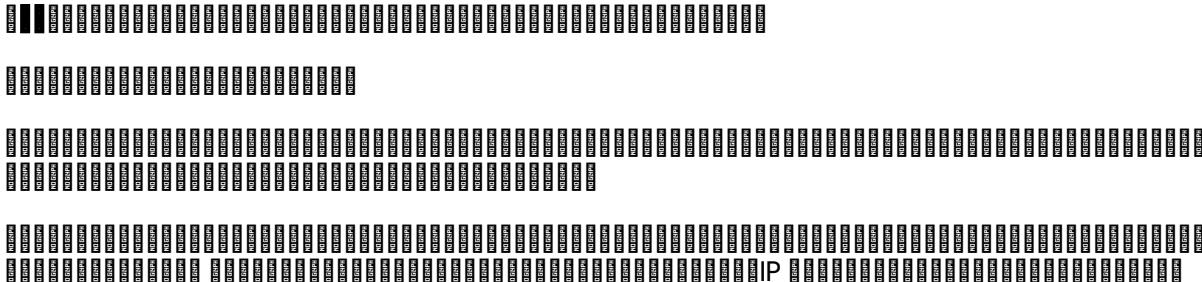
[REDACTED]

[REDACTED]

7.3 [REDACTED]

[REDACTED]

7.2.2 [REDACTED]



7.4

7.2.3



7.5



7.3



7.5

7.3.1

STAR

-
-
-
-
-
-
-

7.3.2

-
-
-
-
-

7.3.3

-
-
-

7.3.4

7.3.4 [REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED] MMR [REDACTED]
- [REDACTED]

7.3.5 [REDACTED]

[REDACTED]

- DDoS [REDACTED] API [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED] VPN [REDACTED]
- [REDACTED]
- [REDACTED]

7.3.6 [REDACTED]

[REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

7.3.7 [REDACTED]

[REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

7.3.8 [REDACTED]

[REDACTED]

- [REDACTED] 2 [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

7.3.9 [REDACTED]

[REDACTED]

- **AFK**                                 
 - **AFK**                                 
 - **AFK**                                 
 - **AFK**                                 
 - **AFK**                                 
 - **AFK**                                 
 - **AFK**                                 
 - **AFK**                                 
 - **AFK**                                 
 - **AFK**                                 

7.3.10

7.4

7.4.1

copyright-infringement@ubisoft.com

Copyright agent c/o Legal

500 Mission St, 20th floor

San Francisco

75

75

7.6

<https://ubisoft.com/help>

8. ANSWER

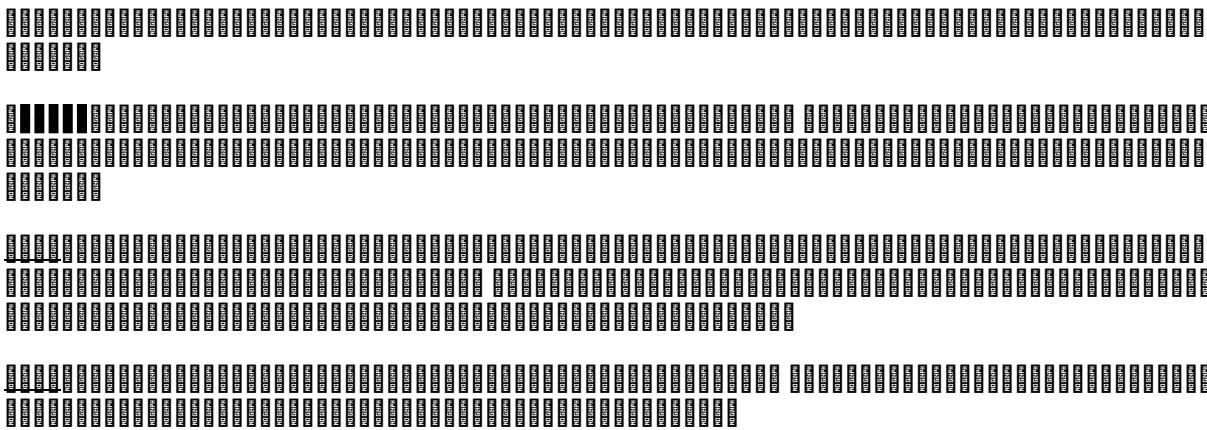
8.1

<https://ubisoft.com/help> <https://account.ubisoft.com>
<https://ubisoft-mobile.helpshift.com.https://ubisoft-mobile.helpshift.com/hc/en/>

8.2

8.3

9.



10.



10.1



UGC



- 
- 
- 

10.2



10.3





- 
- 
- 





-  UGC 
- 

11.

11.1



11.2

 11.1 





- 
- 
- 



11.3

 11.1 

11. (I) (II) (III) (IV)

11. (I) (II) (III) (IV)

- (I) (II) (III) (IV)
- (I) (II) (III) (IV)
- (I) (II) (III) (IV)
- (I) (II) (III) (IV)
- (I) (II) (III) (IV) UGC

11. (i) (ii) (12) (13)

11.3

11.4

11. (I) (II) (III) (IV)

11. (I) (II) (III) (IV)

11. (I) (II) (III) (IV)

11.5 11

12.

12.

12.

12.

13.

Alpha Beta Beta Beta

Beta

13.

13.

13.

13.

14. [REDACTED]

14.1 [REDACTED] <https://www.ubisoft.com/help>

14.2 [REDACTED]
https://consumer-redress.ec.europa.eu/index_en

14.3 [REDACTED] 1789.3 (a) Ubisoft Inc. 300 Mission St
20th floor, San Francisco, CA 94105 (b) (c)
<https://www.ubisoft.com/help> 400 "R" Street,
Sacramento, CA 95814 (916) 445-1254 (800) 952-5210

15. [REDACTED]

15.1 [REDACTED] EEA [REDACTED]

15.2 [REDACTED]

15.3 [REDACTED]

15.4 [REDACTED]

16. [REDACTED]

16.1 [REDACTED] 9 U.S.C. § 1 et seq. FAA [REDACTED]

16.2 [REDACTED]

- 11.7
-

16.3 [REDACTED]

<https://www.ubisoft.com/legal/documents/NoticeOfDispute/en-US>

(a) (b) (c) Ubisoft, 300 Mission Street, 20th Floor, San Francisco, CA 94105,
USA 160

16.4 [REDACTED]

Ubisoft

16.5 [REDACTED]

16.6 [REDACTED]

- [REDACTED]
- [REDACTED]

16.5 [REDACTED]

AAA [REDACTED] AAA [REDACTED] AAA [REDACTED] www.adr.org/rules [REDACTED] AAA [REDACTED] 1-800-778-7879 [REDACTED] AAA [REDACTED] AAA [REDACTED] JAMS [REDACTED] AAA [REDACTED] 11.7 [REDACTED] AAA [REDACTED] AAA [REDACTED] AAA [REDACTED] https://adr.org/sites/default/files/Waiver_of_Fees_CA_Only.pdf [REDACTED] AAA [REDACTED] 11(b) [REDACTED] 11 [REDACTED]

AAA [REDACTED] AAA [REDACTED]

- [REDACTED] 10,000 [REDACTED] USD [REDACTED] AAA [REDACTED] 5 [REDACTED]
- [REDACTED] 5 [REDACTED] USD [REDACTED] 5 [REDACTED]
- [REDACTED] 11 [REDACTED]

16.6 [REDACTED]

25

AAA [REDACTED] 5 [REDACTED] 16.3 [REDACTED] (2) [REDACTED] AAA [REDACTED] 16.3 [REDACTED]

AAA [REDACTED] / [REDACTED]

10 [REDACTED] 100 [REDACTED] (i) [REDACTED] (ii) [REDACTED] (iii) [REDACTED] / [REDACTED]

AAA [REDACTED] 16.5 [REDACTED] JAMS [REDACTED]

16.7 [REDACTED]

30 [REDACTED]

17. [REDACTED]

17.1 [REDACTED] <https://www.ubisoft.com/legal/> [REDACTED]

17.2 [REDACTED] / [REDACTED]

17.3 [REDACTED]
[REDACTED]
[REDACTED]

17.4 [REDACTED]
[REDACTED]

17.5 [REDACTED]
[REDACTED]

17.6 [REDACTED]
[REDACTED]

17.7 [REDACTED] https://ubisoft.com/legal [REDACTED]
<https://www.ubisoft.com/help> <https://ubisoft-mobile.helpshift.com/hc/en/> [REDACTED]

[REDACTED]