

Privacy policy for young players

Your privacy is not a game

If you are under 18, this is the right place to better understand how Ubisoft uses your personal data. Here, we explain what we do to protect your personal data when you play our games or use our services.

If you are a parent or legal guardian, we invite you to read our [Privacy Policy](#) and visit the section "Family Section" or read our dedicated Help articles: [Ubisoft's Young Player Account](#) / [Information about the Ubisoft Account Family Center](#).

For a simplified version of the general Privacy Policy, visit [Guide to your personal data](#).

PREAMBLE

At Ubisoft, we care about protecting younger players. Our goal is to give you a safe, fun, and age-appropriate gaming experience. That is why we created **Young Players Accounts** designed for players under 18, with enhanced privacy and safety features. These include **Child Accounts** and **Teen Accounts**.

Child Account: If you are between 7 years old and the [age when you are allowed to make your own online choices in your country](#) (also called 'age of consent'), you can create a special type of account named 'Child Account'. This account is connected to your parent's or legal guardian's Ubisoft account. Your parent or legal guardian will:

- Help you set up your account,
- Get reports every month informing them of your gaming activities,
- Receive notifications when you purchase something from our services and when you receive friends' requests,
- Manage your settings through the Family Center.

Learn more: [Information about Ubisoft child accounts](#)

Teen Account: If you are between the [age when you are allowed to make your own online choices in your country](#) (also called 'age of consent') and 18 years old, you can create a special type of account named Teen Account. You will benefit from extra protective features.

Learn more: [Information about Ubisoft teen accounts](#)

Ubisoft Young Players Accounts let you enjoy Ubisoft games and content while keeping you safe. Protective features include controls on in-game spending, limits on who can see your profile, default privacy settings, and restrictions on text and voice chat.

Find below examples of the age when you are allowed to make your own online choices (also called "age of consent") in different countries:

Country	Age of Consent
China	14
France	15
Germany	16

Japan	15
South Korea	14
U.K.	13
United States	13

For more information, please visit the following articles:

- [Age thresholds for a Ubisoft account](#)
- [Information about the Ubisoft account Family Center](#)
- [Information about Ubisoft child accounts](#)
- [Information about Ubisoft teen accounts](#)
- [Social preferences for your Ubisoft account](#)
- [In-game currency spending control for young player Ubisoft accounts](#)
- [Closing a young player's Ubisoft account](#)

1. HOW UBISOFT USES YOUR PERSONAL DATA?

Your personal data is any information that relates to you either directly, such as your last and first name, email address, avatar; or indirectly, such as your username or, in some cases, your game data.

We use your personal data to allow you to:

Create your Ubisoft Young Players Account so you can play our games and create your profile. To do so, we need some of your personal data such as your email address, date of birth, username and avatar. If you have a Child Account we may contact your parent or legal guardian to set up your account.

Connect to your account via social media or link your account to other services such as Discord, YouTube, or Twitch, if you are old enough to have a social media account.

Purchase games or items from our store that suit your age. Default spending limits in our games will be set based on your age and your parent or legal guardian can change these limits.

Play games on your computer, game console or your mobile phone so you can enjoy the best user experience possible (e.g. save your progress, detection of bugs).

Voice and text chat with your friends on the forum or in your favorite game if you are old enough to have social interactions within our services. Default chat limits will apply based on your age and your parent or legal guardian can change these limits. Please ask your parent or legal guardian before sharing information in chat.

Take part in a contest or a survey that we are organizing (e.g. name, email).

Contact our Customer Support team so we can answer your questions. To do this, we may use necessary information from your account to help you, such as your username, email, birthday, or country.

Secure your account by implementing security measures to keep your information safe so that no one can look at it, break it, change it, or use it in the wrong way without permission.

Beneficiate from a safe and inclusive gaming environment by preventing, detecting, and sanctioning bad behavior, meaning a behavior that violates our [Terms of Use](#) and [Code of](#)

Conduct.

We will not use your data for marketing. No ads or special offers will be sent to you. If you have a Teen Account, these settings can be adjusted at any time from our [Privacy Centre – Manage your choices](#). Please note that you will still get important emails about your account but no marketing emails.

2. HOW LONG UBISOFT KEEPS YOUR PERSONAL DATA?

We only keep your personal data as long as we need it to provide our services. When it is no longer needed, or if you choose to close your account, we will delete it.

3. HOW UBISOFT SHARES YOUR PERSONAL DATA?

We may share your personal data with other companies that help us run our games or give you access to specific features (e.g. product delivery, customer support, fraud prevention, moderation).

By default, your personal data will not be shared with external partners for marketing purposes. If you have a Teen Account, these settings can be adjusted at any time from our [Privacy Centre – Manage your choices](#).

4. WHAT ARE YOUR RIGHTS OVER YOUR PERSONAL DATA?

As a young player, you have control over your personal data and can do the following:

Access

You have the right to ask for a copy of your personal data at any time by using our one-click data export tool in our [Privacy Center – Control your personal data - Access your data](#). If you want to access other specific personal data, visit [Ubisoft Help page](#)

Rectification

You have the right to update or correct your data when it is inaccurate or incomplete (e.g. change your email address) in the [Account information](#). If you want to rectify other specific personal data, visit [Ubisoft Help page](#)

Deletion

Ubisoft needs to process your personal data for the functioning of your account. If you no longer want Ubisoft to process your personal data, you have the right to close your account and delete your data at any time.

Closing your account means you will lose access to your account, and everything linked to it such as your games.

In some cases, even if you ask us to delete your data, we may keep some information, for example, if we need it to ensure our services are safe and secure.

To close your account, go to [Account information](#) and click on "Close account".

Objection

You have the right to withdraw your consent or object to certain types of data processing at any time in our [Privacy Center – Manage your choices](#).

The default settings and possible changes vary depending on whether you have a Child Account or Teen Account.

Your parent or legal guardian rights

- Your parent or legal guardian has the following rights regarding your personal data:
- Update or correct your data when it is inaccurate or incomplete.
- Close your account and delete your data.
- Refuse to allow us to use your personal data.

- Request a copy of the personal data Ubisoft has collected about you when applicable.

5. CONTACTS

If you have any questions about your personal data, please contact:

- The Data Protection Officer team [here](#)
- Address: UBISOFT ENTERTAINMENT SA, 2, rue du Chêne Heleuc – 56910 Carentoir (France)

In the U.S. please contact Ubisoft at the following:

Ubisoft, Inc.

300 Mission Street

20th Floor

San Francisco, CA 94105

If you would like to learn more about how Ubisoft uses your personal data, visit

<https://www.ubisoft.com/legal/documents/privacypolicy/>.