

Ubisoft+ Subscription Terms

UBISOFT+ is a subscription program provided to you by Ubisoft and, if applicable, purchased from an authorized third party ("Third Party Seller"). These terms ("UBISOFT+ Terms") describe your rights and obligations with respect to a UBISOFT+ subscription ("Subscription" or "UBISOFT+") and any of the Ubisoft content (including, without limitation, Ubisoft games and downloadable content) accessible to you as part of the Subscription (collectively, the "UBISOFT+ Services"). These UBISOFT+ Terms are incorporated by reference into the Ubisoft Terms of Use available at <https://legal.ubi.com/termsfuse> ("Terms of Use") and together make up the entire agreement between Ubisoft and you relating to the Subscription, and replace any prior understandings or agreements (whether oral or written) regarding such. All capitalized terms used but not defined herein shall have the meaning given to them in the Terms of Use.

1. Eligibility

You must have a valid and active Ubisoft Account to access UBISOFT+. Please note that UBISOFT+, including other features such as Multi-Platform Access (defined below), are not available in all countries and age restrictions apply and vary by country.

2. UBISOFT+ Services

Please note that the UBISOFT+ Services, UBISOFT+ Games and/or benefits available with your Subscription will differ depending on your selected plan, the platform(s) on which your Subscription is accessible and where you purchased your Subscription. Please check the Third Party Seller's description of available features or, if purchasing from Ubisoft, [this FAQ](#), for the most up-to-date information.

Ubisoft Account holders with an active Subscription may be offered the following Subscription benefits:

- a) access to a limited library of Ubisoft PC games available here: <https://store.ubi.com/ubisoftplus/games>, which may include additional content such as DLCs and expansion packs, for unlimited online play for the duration of the games' availability on UBISOFT+ (the "UBISOFT+ Games"). Please note that physical add-ons, in-game credits, boosts and other digital consumables are excluded from these editions, unless otherwise specifically indicated to the contrary. Ubisoft is entitled to remove at any time at its sole discretion any premium content from the editions of the UBISOFT+ Games;
 - b) as available, the ability to access certain Ubisoft+ Services on third-party gaming platforms ("Multi-Platform Access");
 - c) inclusion in early access programs, when applicable, giving subscribers the ability to get an early access to certain Ubisoft games prior to the date such games are otherwise generally available to the public ("Early Access");
 - d) inclusion in beta programs, when applicable; and
 - e) when applicable, discounts on certain Ubisoft games, merchandise and other content (to be updated from time to time) offered through the Ubisoft Store ("Discounts").
 - f) enabling Users with an active Subscription to get access to a dedicated roster of rewards (the "Rewards"). Such Rewards may include in-game content drops and/or any other benefit Ubisoft may include as Rewards.
- Please note that (i) the roster of Rewards may change; (ii) additional terms and conditions may apply to any Reward; (iii) unless otherwise specified by Ubisoft, Users cancelling their Subscription will be considered as new Users for the purpose of Rewards if they come back to UBISOFT+ afterwards.

The UBISOFT+ Services are subject to change at anytime and limitations and exclusions apply. For current details on the specific UBISOFT+ Services available as part of your Subscription, please regularly visit <https://support.ubi.com/Faqs/000043786/>. **Please note that the UBISOFT+ Services may vary depending on your age and country.**

3. AUTOMATIC RENEWAL FOR SUBSCRIPTION PURCHASED FROM UBISOFT

PLEASE NOTE THAT, SUBJECT TO APPLICABLE LAW, IF YOU CHOOSE TO SUBSCRIBE TO UBISOFT+, YOUR SUBSCRIPTION WILL **AUTOMATICALLY RENEW EACH MONTH** AT THE THEN-CURRENT SUBSCRIPTION PRICE (PLUS APPLICABLE TAX OR INCLUSIVE OF APPLICABLE TAXES BASED ON BILLING ADDRESS) ON EACH RENEWAL DATE WITHOUT ANY ADDITIONAL ACTION BY YOU-- **UNLESS AND UNTIL YOU CANCEL YOUR SUBSCRIPTION.**

4. Price, Billing and Payment Methods For Subscriptions Purchased From Ubisoft

The Subscription fee for UBISOFT+ Services will be charged on the specific billing date indicated on your Ubisoft Account page. You must provide a valid payment method to register for a Subscription, and Ubisoft may ask you to update your payment method at any time if it becomes invalid. Recurring renewal payments will be taken from the payment method you selected at sign-up, unless and until you change your payment method and/or it becomes invalid. You authorize Ubisoft to charge any payment method associated with your Account in case your primary payment method is expired or otherwise declined. If a payment is not successfully settled, due to expiration of the payment method, insufficient funds, or otherwise, Ubisoft may suspend your access to UBISOFT+ until having successfully charged a valid payment method. Ubisoft will notify you before any price changes to your Subscription is effective, in a manner to be determined by Ubisoft in its sole discretion, subject to applicable law. Unless required by applicable law, the Subscription is non-refundable and non-transferable.

5. Free Trial

Ubisoft may, from time to time provide you access to a free trial of some or all of the UBISOFT+ Services (the "Free Trial"). The duration of, and conditions/restrictions associated with, such Free Trial will be specified on the Subscription page on the Ubisoft Store (<https://store.ubi.com/ubisoftplus>) or on Ubisoft Connect. Account holders with an existing or previous Subscription may not be eligible for a Free Trial. Entering a payment method may be required to participate in a Free Trial. Subject to applicable law, after a Free Trial your Subscription **may automatically renew unless you have cancelled it prior to the end of the Free Trial. If you have not cancelled your Subscription, Ubisoft will charge the then current monthly Subscription fee to the payment method you chose when subscribing, for the next subscription period/billing cycle.** Please note: your Subscription will auto-renew until you cancel it, pursuant to the conditions set forth in Article 3 above.

6. Cancelling Your Subscription Purchased From Ubisoft

You may cancel your Subscription at any time, and for any reason, by visiting "My Account" at <https://store.ubi.com> and following the instructions to cancel your Subscription. After cancellation, you will still have full access to all then current UBISOFT+ Services until the end of the Subscription period in which you cancelled. After that current Subscription period ends, you will no longer have access to the UBISOFT+ Services, including without limitation, the Early Access, Discounts, Multi-Platform Access, UBISOFT+ Games or any in-game purchases made within a UBISOFT+ Game (unless you have purchased the game and have access to it in your Account separate from UBISOFT+). Should you not have purchased the game outside of UBISOFT+, Ubisoft may, at its sole discretion, choose to save your progression and/or any in-game purchases should you decide to later renew your Subscription. Should Ubisoft so choose to save your progression, please see <https://support.ubi.com/faqs/000046342> for a list of UBISOFT+ Games for which progression may be saved. Notwithstanding the foregoing, please note that if you choose to renew a Subscription at a later date, you will only gain access to the *then current* UBISOFT+ Services.

7. MULTI-PLATFORM ACCESS

Ubisoft may, as a Free Trial or for a fee, enable you to play certain UBISOFT+ Games (and, as applicable, access certain UBISOFT+ Services) on other platforms and/or services via Multi-Platform Access ("Third-Party Platforms"). If you choose to access this Multi-Platform Access, you will need to follow the instructions to link your Ubisoft Account with your account on the Third-Party Platforms (either by logging in to your already existing account or creating one). Any terms that apply to your use of the Third-Party Platforms (including but not limited to the Third-Party Platform's terms of use and privacy policy) will also apply to your use of the UBISOFT+ Services on the Third-Party Platforms. You are responsible for reading and understanding those terms, which may be updated from time to time, and if you do not agree to them, do not link your Ubisoft Account with those Third-Party Platforms. You may be required by a Third-Party Platform to pay an additional fee in order to access the Third-Party Platforms. Cross-play and cross-progression may be available for certain UBISOFT+ Games and certain Third-Party Platforms; for more information on those features please see <https://support.ubisoft.com/faqs/000059698>.

Please note that the UBISOFT+ Services, UBISOFT+ Games and/or benefits available with your Subscription will differ depending on your selected plan, the platform(s) on which your Subscription is accessible and where you purchased your Subscription. Please check the Third Party Seller's description of available features or, if purchasing from Ubisoft, [this FAQ](#), for the most up-to-date information.

8. DIFFERENT TERMS APPLICABLE FOR SUBSCRIPTIONS PURCHASED FROM THIRD PARTY SELLERS

If you purchased your Subscription (or accessed a limited time reduced price/free trial) from a Third Party Seller, the billing terms, fees, payment methods, payment procedures, cancellation and refund terms that apply to you may differ and are as set forth by the applicable Third Party Seller. You will need to contact that Third Party Seller to adjust your payment method, cancel your Subscription or receive a refund under its applicable policies

9. Updates

Ubisoft reserves the right to change and update the UBISOFT+ Services available as part of the Subscription anytime, and for any reason, without any liability to you. In particular, Ubisoft may add or remove services and/or content from the UBISOFT+ Services at any time and for any reason. Please regularly check <https://support.ubi.com/Faqs/000043786> for current details about the Subscription.

10. Suspension and Termination

Ubisoft reserves the right to cancel, suspend, terminate or otherwise limit your use and/or access to the Subscription and any or all of the UBISOFT+ Services (regardless of where you purchased your Subscription) at any time if we suspect fraudulent, abusive, or unlawful activity, and/or activity that is otherwise contrary to the Terms of Use, these UBISOFT+ Terms, any code of conduct applicable to the UBISOFT+ Games, any other terms between you and Ubisoft and/or any applicable law or regulation. If your Subscription is cancelled or otherwise terminated by Ubisoft, you may immediately lose access to the UBISOFT+ Games and to any UBISOFT+ Services. In addition, please note that (a) if Ubisoft suspends or terminates your Ubisoft Account per the Terms of Use, you may no longer be able to access any UBISOFT+ Services and (b) if Ubisoft suspends or terminates your access to a specific game which you acquired separately from your Subscription, including in the event of a ban of your Ubisoft Account from such game, you may also lose access to such UBISOFT+ Game within your Subscription. Similarly, if your Account is banned from a UBISOFT+ Game in accordance with the Terms of Use, these UBISOFT+ Terms and/or any applicable code of conduct, please note that you may not have access to such game should you purchase it separately from the Subscription, using your Account. If your Subscription is suspended, cancelled or otherwise terminated in whole or in part, and you purchased your Subscription through Ubisoft, you will not be entitled to any pro-rata refund for the remaining Subscription period (if any). If you purchased your Subscription from a Third Party Seller, contact that Third Party Seller for more information. Notwithstanding the foregoing, Ubisoft reserves the right to terminate UBISOFT+ or any of the UBISOFT+ Services, at any time and for any reason, with at least thirty (30) day notice to you.

11. Personal Use

Unless otherwise expressly authorized by Ubisoft, UBISOFT+ is provided to you in your individual capacity. You may not combine, transfer or exchange UBISOFT+ and/or the UBISOFT+ Services with or to other users or Accounts for any reason. Failure to comply with this provision may result in the suspension or termination of your Subscription and/or Account.

12. Limited License

Notwithstanding any provision to the contrary contained herein or in the Terms of Use, and regardless of terminology used, the UBISOFT+ Services represent limited license rights, have no monetary or "real world" value, and are not transferable or redeemable by you for any sum of money or monetary value from Ubisoft at any time.

13. Revision and Termination of these UBISOFT+ Terms

Ubisoft may revise these UBISOFT+ Terms at any time and for any reason in its sole discretion, changes to be effective as indicated. If you have any questions regarding any changes, please contact Customer Support at <https://support.ubi.com>. Of course, if you do not wish to participate in UBISOFT+ after the changes are effective, you may cancel your Subscription by visiting "My

Account” at <https://store.ubi.com> and click on “Cancel Subscription”; all such cancellations being effective at the end of the Subscription period in which you cancelled.

14. Persistent Internet Connection and other System Requirements

In order to confirm a Subscription, UBISOFT+ requires a persistent Internet connection for both online and offline play. In addition, certain UBISOFT+ Services , including access to certain UBISOFT+ Services on Third-Party Platforms, may require account linking, additional fees, additional content protection technology, as well as the installation of anti-cheat software. Content and system requirements are subject to change at any time. Please check all requirements with respect to the UBISOFT+ Services prior to signing up for the Subscription.

15. Personal Data

Ubisoft processes your personal data in compliance with all applicable regulations regarding personal data and in particular the General Data Protection Regulation (EU) 2016/679 (GDPR), the California Consumer Privacy Act (CCPA) to proceed with your Subscription and provide you with UBISOFT + Services. To learn more about the processing of your personal data and to exercise your rights, please refer to the [Ubisoft Privacy Policy](#).

16. Miscellaneous

If Ubisoft fails to act with respect to your breach of these UBISOFT+ Terms for any reason, Ubisoft shall not be deemed to have waived its right to act with respect to future or similar breaches. If a court finds any of these UBISOFT+ Terms to be unenforceable or invalid, such term will be enforced to the fullest extent permitted by applicable law, and the other terms will remain valid and enforceable. Nothing in these UBISOFT+ Terms shall be deemed to exclude or restrict any of your statutory rights as a consumer.

17. Portability of content & UBISOFT+ Services quality

If you subscribe to UBISOFT+ from a Member State of the European Union, Ubisoft allows you to access the Subscription when you are temporarily present in a Member State other than your Member State of residence. In such an event, you will keep access to your UBISOFT+ Services as if you were located in your Member State of residence. However, Ubisoft makes no warranty whatsoever and shall not be liable to you should the quality of the UBISOFT + Services accessed from another Member State than your Member State of residence differ from the quality of such UBISOFT+ Services accessed from your Member State of residence.

18. Verification of the Member State of residence

If you subscribe to UBISOFT+ from a Member State of the European Union, Ubisoft shall have the right, at the moment of your Subscription and upon each of its renewal, to verify your Member State of residence through reasonable, proportionate and effective means.